

THE PULSE

OF THE NEW YORK HOSPITAL EMPLOYEES
68th to 71st Streets, York Avenue to East River

VOLUME X

THE PULSE—FEBRUARY 15, 1948

NUMBER 1

Mr. Sargent Resigns As Director

The resignation of Murray Sargent as Director of The New York Hospital has been accepted with deep regret by the Board of Governors. Following the acceptance of Mr. Sargent's resignation, the Board unanimously elected him an honorary member of the Board of Governors.

Mr. Sargent, before his appointment in 1934 as Administrator-in-Chief and Director of the Hospital, was Vice-President of Sargent & Company, New Haven, Connecticut. Shortly after assuming his new duties at the Hospital, he became President and then Chairman of the Board of Sargent & Company, which position he now holds. He is identified with many organizations in the City, serving as Vice-Chairman of the Board of Directors of Union Settlement and President of the Greater New York Hospital Association.

In announcing Mr. Sargent's retirement, Mr. William H. Jackson, President of the Hospital, stated, "that the value of Mr. Sargent's fourteen years of loyal service to the institution cannot be measured in words. His guidance of the affairs of the Hospital, particularly through the crucial war years, has won him the respect of all those with whom he came in contact and greatly implemented the Hospital's success in upholding its high standard of care and furthering the progress of its programs of teaching and research."

The Department Heads gave a small party in Mr. Sargent's honor, following his retirement, at which they presented him with a wrist watch in token of their friendship and respect.



We feel that Miss Bessie A. R. Parker's following remarks, made in presenting the gift on behalf of the group, reflect the sincere feelings of the

employees of the Center who have been benefited by Mr. Sargent's leadership and his never failing helpfulness.

(Cont'd on Page 2)

THE PULSE

of the employees of
THE NEW YORK HOSPITAL
68th to 71st Streets
York Ave. to East River
New York City 21



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(Cont'd from Page 1)

Address to Mr. Sargent upon presentation of gift:

Slightly over 13 years ago the hospital was all agog. Word flew around that the new Director had arrived and everyone was asking, "Have you seen him? What does he look like? Do you think we are going to like him?" In due time we all met him and I have yet to hear anyone say that he does not like him. That new Director was Mr. Sargent, whom we have gathered here to honor informally because he has now chosen to leave us.

I was very pleased to have been included this afternoon and, having acted in the capacity of Department Head not so long ago, I believe I speak for all of us when I say that it has been a privilege to have worked under Mr. Sargent's leadership. I have said "worked under" but I think that all of us have felt, and I believe Mr. Sargent has wanted us to feel, that we have been working *with him* rather than *under him*. His handling of the problems of this great hospital and its personnel has demonstrated the theory that loyalty to an organization is in direct proportion to the human insight and understanding, the open-mindedness and the fairness of the management. If the term "democratic approach" were not so overworked, I would be tempted to say that we had seen it in action in Mr. Sargent,—even to the ever-open door which is so widely recommended today in the interests of good personnel relationships.

I have marvelled sometimes at the ease with which I could make an appointment with such a busy man, but I appreciated it too. I know that every Department Head, and many others as well, have found the door equally as wide open as I found it. In fact, I have wondered how, with such a stream of appointments, he accomplished his own work, and I am sure he had a few little things to do besides listening to our tales of woe.

It means a great deal to an employee to be able to discuss his problems and his work occasionally with his "boss" and, Mr. Sargent, we want you to know that we have appreciated tremen-

dously your willingness to see us, no matter how busy you were, to hear our story through, to offer an unbiased, impartial opinion to support us in any reasonable project. These and similar attitudes have gained for you our deep respect and we hope you have been able to measure it to some extent in terms of our cooperation.

We are not going to dwell today on the regret with which we see you sever your connections with The New York Hospital. Instead, we want to stress the recollection of our happy associations over the past years,—for many of us, as many years as you have been here. As a mark of our esteem, and our appreciation of the contacts which have guaranteed those happy recollections, we would like you to accept this wrist watch. We understand you do not wear a wrist watch but we recommend it as a good habit, and we hope this may tempt you to acquire a liking for that habit. There is just one string attached to this gift; you must remember to wind it, because in every tick you should hear the personal good wishes of each one of your department heads.

* * *

MR. LAURENCE G. PAYSON APPOINTED ACTING DIRECTOR

Until the selection of a permanent Director is made, Mr. Laurence G. Payson, Secretary-Treasurer of the Hospital, has been appointed by the Board of Governors to serve as Acting Director.

Mr. Payson, a graduate of Princeton University in 1916, was Vice-President of the Bankers Trust before joining the Hospital's staff in February 1947.

In accepting his new responsibility, Mr. Payson said that "the shoes left empty by Mr. Sargent are big ones to fill."

We feel that Mr. Payson's foot is proving to be similar in size to his predecessor and from memoranda recently sent out from his desk to each department, it would seem that we will have to work hard to keep up with his stride.

Mr. Payson assumes his new duties with the good wishes of all the employees of the Center and with the assurance of our utmost cooperation.



The group above perform an important phase of our Hospital operation. These lasses are the Blood Bank staff at F-535 pictured during their Christmas Party on December 23rd. Top Row: (Left to Right) they are: Victoria Mularski, Jacqueline Sweeney, Dorothy Kehoe, Mrs. Arthur Whitney, Nita Rohan. Bottom Row: Bertha Kraus, Mary Clarke, Jane Haber (Technician in charge), Ann Mantelle.

HOME AND HOSPITAL BUDGETS ALIKE INCLUDE: LIGHT, FUEL, ETC.

Certain entries in your home, office or the Hospital budget read alike. Practically every statement of expenses includes the factors of Light and Fuel. Evidence of increased expenses on these two items in particular usually produces a natural and spontaneous emotional blast — a very vociferous — “WOW”.

Here at the Hospital we buy fuel oil and produce our light and power in the plant. In the year 1947 the K. W. Hours produced were 10,166,536. The average daily fuel oil consumption was 13,120 gallons and after paying the 1947 tab for this fluid boiler feed, the change from a quarter million dollars was chicken feed.

Whether you “douse the glim”, “extinguish the illumination” or just plain “put out the lights” in your section or office when they are not needed we are

a cinch to save 10% or 2,785 K. W. Hours daily. The fuel oil conserved will represent \$30.89 daily and better than \$11,000.00 annually—“WOW!”

P. S. This is a sure thing, so don't forget to tip off the folks at home.

* * *

TWO ASSOCIATE EDITORS OF “THE PULSE” TURN IN FINE PERFORMANCE RECORDS

The Editor and Editorial board of “The Pulse” have recently accepted the resignation of two Associate Editors with regret. Pressure of work at their regular tasks has caused the decision on their part.

Flora J. Bergstrom, Librarian in the School of Nursing, has been an Associate Editor of “The Pulse” staff for over 5 years and Rita van Setter in Building Service Department, for more than three years.

It would be impossible to estimate the hours of enjoyment we have been af-

forded through the efforts of these women. The material submitted by them for your pleasure and edification was indeed broad in scope.

Those who participate in producing “The Pulse” will feel your loss, and allow us to assure you ladies that your fine work has been appreciated not only by us but by every member of our family here at this Center.

An announcement concerning the appointment of two new members to the staff will be made in the next issue.

* * *

DR. THOMAS HOWELL DIED JANUARY 24, 1948

Dr. Thomas Howell, Superintendent of The New York Hospital from 1909 to 1935 and Head of the Out-Patient Department and Superintendent emeritus since 1942, died in the Hospital on January 24th, 1948.

Born in Winona, Minn., Dr. Howell was graduated from Bowdoin College, Brunswick, Me., and received his medical degree from the Dartmouth Medical School in 1895. Before beginning his medical education he was a reporter on “The Winona Herald” and newspapers in St. Paul and Great Falls, Minn.

From 1935 to 1942, when he rejoined The New York Hospital staff, Dr. Howell was director of Overlook Hospital in Summit, N. J. He was assistant director of The New York Hospital-Cornell Medical College Association. He was president in 1913 and 1914 of the American Hospital Association and was a member of the New York and New Jersey Hospital associations and of the Minnesota State Medical Association.

At a dinner given last November by The Joint Administrative Board of The Center, in tribute to the employees with 15 or more years of service, Dr. Howell was honored among those with the longest records having served the Hospital for 34 years.

His loss will be deeply felt by all who knew him and his helpful cooperation and advice will be greatly missed.

THE KEY TO YOUR JOB



You cannot start to perform your duties on the job without certain necessary equipment. Some employees must wear uniforms which necessitates a change of clothing and the use of a locker for storing their own clothes and possessions.

You are provided with a locker and key for the safekeeping of these things while you are on the job.

Please do not forget to bring your locker key when you come to work, and *try not to lose it*. Remember that it causes time and inconvenience to someone else to open your locker or to obtain another key.

We do not want to make an extra charge for this unless it becomes necessary, so we ask you to cooperate and remember "*The Key to Your Job*."

* * *

SUPPLEMENTARY NURSING STAFF AND OTHER FRIENDS PLAY SANTA CLAUS

There was no jingling of bells when the Supplementary Nursing Staff of the New York Hospital and other warm-hearted friends decided to play Santa Claus to twenty-three individuals less fortunate than themselves. There *was*, however, a loud jingling of coins and the rustling of paper—as nickels, dimes, half dollars and dollar bills dropped into waiting collecting boxes. Day by day the amount of money rose until finally there was a grand sum of \$69.53.

How did we get this money? We just told the Supplementary Nursing Staff about the project and the rest was easy. We don't know how Joe Roberts did it—but the orderly staff had their money in in a couple of days' time. Mae Houston, of the Private Patient attendant staff didn't waste any time either. As a matter of fact, it would be hard to say who was the ablest collector, with such people as Joe and Mae and Gertrude Thompson,

Louise Monroe, George Hanbury, Mary Marinello, Mary Craig, Corine Johnson, Vera Courtney, George Storm, Margaret Lack, Hattie Vogel, Margaret Peters and Emily Rickey on the job. They were wonderful.

Whom did we help to have a happier Christmas? A family of five had a capon and all the "fixin's"; a family of ten had a turkey and all the "fixin's"; a young, sick ex-G. I. and his wife and baby had a little more money to spend than they otherwise would have had, and another family of four were given some money so that they could have the pleasure of spending it for little extras without having to count the pennies. Without this help, it is not difficult to imagine what the Christmas of these people would have been like.

* * *

OUT TO WIN



"I WANT THAT RECORD"

Are you jamming up the wheels of progress, handicapping the other fellow, and indirectly holding up things for yourself? Do you hold records out longer than you should? Do you fail to send a transfer notice to the Record Department when you give or send a record to someone else?

Let's turn over a new "leaf" in the "record" for 1948!

The following are the long standing rules and regulations concerning circulation of patient's records:

PLEASE NOTE:

To insure prompt circulation of records, the following must be observed:

Records requisitioned from the Record Room, must be returned to the Record Room every night.

Arrangements may be made for records for study to be used in the Record Study Rooms and held there one week from date of charge.

Records may not be taken out of the building nor taken to the living quarters of the Resident Staff.

Upon the transfer of a record from one person or department to another, a Transfer Slip (form O. P. D. 17) must be sent to the Record Room.

The above appears on the Face Sheet of every record. If your memory needs refreshing, pick up a record and read these rules on the first page in the chart.

We all try to be good sports when we play tennis or any other game. Let's play the game according to the rules when we "volley" records back and forth and around this big place to one another. We want the fellow who needs the record to win.



HII HISTORY
HOP HOME—HUUH?

**FIRE CAN BURN UP
YOUR JOB**
Be Extra Careful

THE SOCIETY OF THE NEW YORK HOSPITAL

Chartered 1771



525 EAST SIXTY-EIGHTH STREET, NEW YORK 21

1/15/48.

To my fellow employees:

As of December 31, 1947 Mr. Murray Sargent, for over thirteen years the chief administrator of The New York Hospital, resigned as Director and became the Consultant in Administration for the Hospital and an Honorary Member of the Board of Governors. Pending the permanent selection of a director I have been asked by the Board of Governors to act in that capacity.

Mr. Sargent often told me of the fine cooperation he received from the employees in the clinical, administrative, maintenance and service departments of this medical center. I want to assure you that the continuance and the extension of your full support as an employee, interested in your hospital's problems and welfare, is of infinite importance to the patients, and to your fellow employees including myself.

Our primary concern is the patient, whom we can assist in regaining good health. In order best to serve him, our hospital too must possess a good measure of financial health.

We have quite a problem before us. We operated at a severe cash loss in 1947 and it will require the cooperation of every one of us to run our Hospital efficiently and without financial loss in 1948. Individually each employee's contribution to economy and efficiency is important though it may seem insignificant. Collectively there is no doubt of our ability to do the job well. If, as your share, you will do your job better than anyone else could do it, you will have given much satisfaction to yourself and to your employer. By pulling together, all of us in the Hospital, in the Payne Whitney Clinic and in the Westchester Division, can balance our 1948 budget without impairing the quality of our service to our patients.

Laurence S. Payson

L. G. Payson, Acting Director



The ACCOUNTING—ADMINISTRATION
CHRISTMAS PARTY
AT STOCKHOLM HOUSE

"FLOWER CAFETERIA" FOR CONVENIENCE OF VISITORS AND EMPLOYEES

Considerable curiosity has been aroused by the very attractive flower case installed this week just outside the Gift Shop by Hospital Flowers, Inc.

The self-service features of this "Flower Cafeteria" will enable visitors to select the arrangements they like and to carry them direct to patients' rooms. The arrangements, done for the most part, by students of the Parsons School of Design, are especially contrived for hospital rooms, and will do much to ease the flower-arranging burden of nurses and attendants.

According to Mr. Peter Ball, president of Hospital Flowers, Inc., most of the blooms are flown to New York from California, although a few come from Central America and one variety of orchid is sent from Hawaii. They are delivered to the Hospital every morning and placed in the specially aerated showcases. Packed in a plastic base which feeds moisture and vitamins to the bouquets, the flowers should keep from two to three times as long as the average floral arrangement.

Not only visitors, but all members of the hospital should benefit by this new installation.

The showcase is operated by members of the Gift Shop staff, and 20 per cent of the profits will go to New York Hospital Social Service Department.

GERTRUDE JANNETTE and the Committee responsible for planning the Accounting Christmas Party made an excellent selection in The STOCKHOLM HOUSE—a grand dinner in comfortable surroundings. (Lower Left) The Master of Ceremonies introduces his party partner "The Girl of the Year", Miss Schmidt—a swell sport. M. C. JIMMY BEST really knocked himself out making the party a success and incidentally his humor did the same to us.

NEWS OF YESTERDAY APRIL 16, 1865

Through the thoughtfulness of Mr. William J. Casey, our Protection Manager, your editor is in the Possession of a very unusual edition of an eight-page newspaper. A cousin of Mr. Casey's was a staff member of this newspaper at the time of its publication 83 years ago. It is the whole number 10457 of 'The New York Herald, Sunday, April 16, 1865.

We thought some excerpts would prove of interest to our Pulse readers. The lead story entitled THE SITUATION as presented by James Gordon Bennett, Editor and Proprietor reads in part as follows:

"Abraham Lincoln died at twenty-two minutes past seven o'clock yesterday morning. The full particulars of the terrible calamity which has befallen us by the hand of an assassin are given in our voluminous despatches from Washington. The President's wound was pronounced mortal by his medical attendants, and no attempt was made to remove him from the house where he was taken immediately after the sad occurrence. His death-bed was surrounded by the members of his family, the Secretary of War, the Navy and Interior; the Attorney and the Postmaster General, with the Assistant Secretaries of the Treasury and the Interior, Senator Sumner, General Halleck and several others. A Cabinet meeting was called immediately after the President's death, and held in the house in which the corpse lay."

Elsewhere in this edition devoted almost entirely to President Lincoln's as-

sassination we find the following quotes:

"John Wilkes Booth, towards whom the evidence conclusively points as the assassin of the President, has been arrested near Baltimore, and will be placed for safekeeping on board a Monitor at the Navy Yard here, which will be anchored in the stream."

"The indignation of the people is so intense that an attempt to confine him in any prison would lead to a sanguinary conflict between the people and the guard."

On the lighter side and to illustrate contrasts in trends the 1865 Sunday Herald listed under advertisements:—

Nurse wanted—for infant 2 months old, wages \$9.00 per month. Apply at 14 Gramercy Park on Monday, 10 to 12 noon.

Martell, E. Dentist, 907 Broadway—Rubber sets of teeth, \$10.00, 4 teeth on silver or rubber \$4, 4 on gold \$8; pearl and porcelain filling 50c to \$1.00.—Ed. (Some jazzy).

Boy Wanted—in Plated Ware Store downtown; salary first year about \$100.00.

To Rent—House and 10 acres of land at foot of 65th Street overlooking East River.—Ed. (How Times have changed)!

Bashfulness—How to Overcome It. Phrenologists make examinations daily. Messrs. Fowler & Wells, 389 Broadway.

Yes, we suppose it's true that in those days people didn't worry if the carriage didn't have hydra-matic clutch for faster get-a-way and didn't worry either about inflation.

But, you can't prove it by me, I'm not 83—yet.

YOUR TELEPHONE...

- 1 Answer promptly
- 2 Identify yourself
- 3 Keep telephone attended
- 4 When placing your calls—
ALWAYS WAIT FOR THE DIAL TONE

TWO PEOPLE CUT BY SCALPEL IN LAUNDRY



In the picture above you see what happens when many people are careless. Those needles, glass tubing, scalpels, etc., were found in soiled linen over in the laundry during the month of November, 1947. Two people were cut by the scalpel before it was located. *It could have been serious!* The Safety Committee of this Hospital wants to completely eliminate such treacherous pictures from future issues of THE PULSE. Will you help?

HOSPITAL COMMITTEE FOR ASSISTANCE TO NURSES OF OTHER COUNTRIES IS ACTIVE

The committee on Assistance to Nurses of Other Countries has sent numerous magazines to China and the Philippines, 15 food packages to nurses in the Netherlands, 21 assorted packages to other countries in Europe through CARE and nurses' uniforms to China. You will recall that the CARE packages were made possible through your generous participation in the sale of chances last year. There are many needy souls in nursing in other countries and so we solicit your help again.

May we briefly quote some excerpts from letters of nurses in other countries to some of our group, "Austria is in a terrible way, everything you have sent has been fully appreciated. Here the people are dreading the cold winter." — "Like all residents of Warsaw, I have lost everything." — "Student nurses are a grave concern to the Directors. Most of them live at home and travel great distances here. Living conditions are bad, clothing is poor, and food particularly meager."

Mittens, scarves or other clothing, not necessarily bearing the "new look" but in good condition, will be gratefully received.

NURSES TO HOLD FORMAL

Come girls, fix up your formal and boys, get your best bib and tucker out of the moth balls. Trip over to the Presidential Ball at the Nurses Residence February 27. The September '49 class of nursing students are planning a very gay time amidst a stately setting. That is right, Friday night from nine to one you can dance to your heart's content.

* * *

Money turned in to Miss Olive M. Reid, Chairman of the Committee, will assure a package shipment through CARE to needy nurses in distant lands who need our assistance.

We all wish to assure the nurses of Europe and others for whom they are responsible, that we'll help to make the winter a little warmer and more tolerable for them.

Hospi-Tales

The New York Hospital announced that it registered the 500,000th patient since opening the doors at 525 E. 68th St. on Sept. 1, 1932.

* * *

Nurse Agnes Rafferty (L-9) resigned Jan. 4, 1948. In future Miss Rafferty will be known as Mrs. F. W. Stadmeyer. Happiness.

* * *

Jan. 28th brought the announcement of John (X-Ray) Hoering's engagement to Regina Underhill.

* * *

The Department of Photography calls the Barbara Turkington "Miss Bowling Champ" because of her 250 score.

* * *

Anita Valverde, Secretary in Nursing School, was engaged on January 10th to Luke Benedetto at Thomas Jefferson Post, New York City.



Mr. and Mrs. Frank Elío are pictured here on their honeymoon. You will recognize the bride as Blanche Sloup of the Record Room.

We regret to announce the passing of Mr. William McGowan on January 27, 1948. Mr. McGowan was night orderly on H-7.

* * *

The Nutrition Department recently graduated three dietetic internes from its student course, Miss Marion Spotts, who is dashing off to an Assistant Dietitian position at the Mayo Clinic, Miss Jean Fintell, who is already assisting in research with Doctor Milhorat in Payne Whitney, and Miss Darlene Ross, who will assume her duties as Therapeutic Dietitian on the Surgical floors at New York Hospital.

* * *

We hear of other recent engagements—Martha (Personnel Health) Hutchins and the New Year's Eve engagement of Cynthia (Record Room) Rudman.

* * *

You'll be missing the friendly service of Minnie Mulligan behind the counter at the Garden fountain. She's leaving her duties there for what seems to be greener pastures.

* * *

Among the new students arriving to take on their duties as Dietetic Internes during the next year in various parts of the Nutrition Department are Miss Wilda Jane Derrberry, from Iowa State College, Miss Virginia Carnes, a Cornell graduate and Miss Yvonne Carchedi, from the University of Minnesota.

* * *

At a Christmas Party of the children of employees at the Nurses Residence on December 29th "Pulse" reporter Eric Granholm was Santa Claus. A good time.

* * *

That all, blonde, friendly gal you've seen in room F-338 is the new addition to the Dietetic Staff who is going to take care of the Semi-Private foods service. Her name is Ruth Hansen and she hails from Steven's Point, Wis.

* * *

... this nation, under God, shall have a new birth of freedom ..."

—Abraham Lincoln

An informal afternoon coffee hour was held in the Garden dining room in honor of the Main Kitchen dietitian, Miss Ward, who has recently left the Nutrition Staff.

* * *

Graduates of the 1948 class of The New York Hospital School of Radiography (X-Ray) are: Leonard Brotsky, Charles (Chuck) Green, Sister M. John Denise, John Hoering, Sister Louis Marie, Thomas Manfuso, Howard Maske, Vera Nam, Nan Newson, Myra Shalkop, Madaline Stewawat, Harold Strassun, Mark Stiffin.

* * *

It's just amazing how this spell of cold weather has caused the sales of ice cream and coca cola to lag. The cafeteria manager tells us that hot cereal and that old black magic, coffee, are the favorites when the zero weather comes along.

* * *

John Royek and Rudy Turturo of General Stores staff have joined the Marines. We wish these two fine lads all the best.



Richard Kruse, above, (formerly M & S orderly) attending Hartwick College, Oncontia, New York, on a four-year veteran scholarship taking pre-med course.

THE EMPLOYEES' PENSION COMMITTEE REPORTS

In the belief that employees may be interested in the progress of the Employees' Retirement Plan, which was adopted on May 6, 1947, the Employees' Pension Committee submits the following statement, as of December 31, 1947:

Total number of employees on pension (New York Hospital, Payne Whitney Psychiatric Clinic and Westchester Division)	43
Number of employees pensioned during 1947	12
Retired on account of age	7
Retired on account of disability	5
Deaths of pensioners during 1947	6
Cash payments to pensioners in 1947	\$ 64,425.14
Estimated cash payments to pensioners during 1948	\$ 76,000.00
Reserve for past service of pensioners, as it will appear on the 1947 Consolidated Balance Sheet of the Hospital (subject to actuarial audit)	\$2,986,407.35

The Employees' Pension Committee consists of Miss Parker, Messrs. Dale, Dean, Downey, Keig, Lawrence, and Payson. Employees of the Hospital, after five years of service, are eligible to become members of the Plan, the total cost of which is borne by The New York Hospital.

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THE EMERGENCY WARD TAKES A BOW

Gentlemen:

I have just received your notice concerning payment of the emergency treatment I received on the morning of 1 January, 1948.

I enclose herewith a check for \$10.00 in consideration of the excellent treatment I received, and hope that the modest excess of the standard charge of \$2.00 can be utilized in the furtherance of the hospital's good work. I wish to thank the doctor and nurses who attended me and to commend their courtesy and helpfulness.

Very truly yours.



The employees of the Nutrition Department enjoyed a switch in procedure at their Christmas Party. Above, Nutrition Director Louise Stephenson serves the employees and parents of the tykes, below, whose nutrition needs are being ably administered by two of our dietitians.

